

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

JENSEN, Roy A.

Serial No.: 09/492,114

Filed: January 27, 2000

Atty. File No. 4366-10

For: "CALL MANAGEMENT SYSTEM
USING DYNAMIC QUEUE
POSITION"Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

) Group Art Unit: 2642

) Examiner: WILLIAM J. DEANE, JR.

RESPONSE"EXPRESS MAIL" MAILING LABEL NUMBER: E
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Dear Sir:

Applicant submits this Response to address the Office Action having a mailing date of June 17, 2004 (Paper No. 12). Although the Applicant believes that no fees are due for filing this Amendment and Response, please charge any fees deemed necessary to Deposit Account No. 50-1602.

Please amend the above-identified patent application as follows:

Remarks/Arguments begin on page 2 of this paper.

DAVID F. ZINGER
TODD P. BLAKELY
GARY J. CONNELL
SABRINA C. STAVISH
JOSEPH E. KOVARIK
SUSAN DRYOR WILLSON
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MARY BREEN SMITH
CRAIG W. MUELLER
PAUL S. CHA
THOMAS J. OSBORNE, JR.

SHERIDAN ROSS
A Professional Corporation
ATTORNEYS AND COUNSELORS AT LAW

1560 BROADWAY
SUITE 1200
DENVER, COLORADO 80202-5141

TELEPHONE (303) 863-9700
FACSIMILE (303) 863-0223
E-MAIL srlaw@sheridanross.com

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KERMIT F. ROSS
1910-1986

OF COUNSEL
PHILIP H. SHERIDAN
CRAIG C. GROSETH

TECHNICAL SPECIALISTS
DENNIS J. DUPRAY, Ph.D.
ANGELA DALLAS SEBOR, Ph.D.

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Please deliver the following page(s) to:

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Our File No.

4366-10

APPLICATION NO:

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FILING DATE:

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SPECIAL INSTRUCTION:

The attached Response is being provided for the convenience of the Examiner and is not for entry into the file history of the above application.

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